

# Your Studentguard+ Group Policy Certificate

<b>Policy Number:</b>	UKBSTC68915
Policyholder:	Amvic Uk Ltd T/a Language Teaching Centres

This Policy Certificate contains your details: you should refer to your Studentguard+ Group Travel Insurance Policy Wording for full details of cover, exclusions, limitations, conditions and any excesses or other charges that might apply. The Insurance Product Information Document contains a summary of the policy and highlights the main benefits and limitations of the policy.

Cover is underwritten by Chubb European Group Limited (Chubb).

## Advice for travellers

### Important Phone Numbers

Please make a note of the following phone numbers or add them to your mobile; you may need them in an emergency or if you need to make a claim.

#### Chubb Assistance

**Medical Emergency Service: In the event of a medical emergency, telephone Chubb Assistance on: +44 20 3282 0109 from outside the UK; (or 020 3282 0109 from within the UK) at any time of the day or night, 365 days a year. Chubb Assistance will give you advice and assistance in the event of any medically-related emergency.**

**Please quote your name, the Policy Number and Period of insurance. Please remember to give a telephone number where you can be contacted. Chubb Assistance will decide the most appropriate course of action to help you through the emergency - do not try to find your own solution.**

### All Other Claims

Please contact Chubb as soon as reasonably possible after the date of the occurrence:

From outside the UK on +44 (0)141 285 2999; or

From within the UK on 0345 841 0059

Email: [uk.claims@chubb.com](mailto:uk.claims@chubb.com)

### Helpful hints for Your insurance

- Do take copies of your policy docs on your journey
- Do report any loss of theft to the hotel or local police and get a report from them
- Do keep valuables safe (e.g. in a safety deposit box)
- Don't leave valuables lying around or in view of other people
- Do leave yourself enough time to get to the airport, park, and get through security
- Remember to allow time for delays in traffic or travel
- Do contact us if you have a change in health that may lead to you having to cancel or alter your journey
- Do contact us for advice before incurring costs that you would seek to subsequently claim for under this policy.

### EHIC

If you are a European citizen and travelling to Europe, you should obtain a European Health Insurance Card (EHIC) and take it with you when you travel.